



LANDLORD EXTRA PROTECTION PLUS

Supplementary Product Disclosure Statement (SPDS) - Preparation date: 31 March 2020

Changes to the Product Disclosure Statement

This is a Supplementary Product Disclosure Statement (SPDS) issued by the insurer, The Hollard Insurance Company Pty Ltd (Hollard) ABN 78 090 584 473 AFSL No. 241436, Level 12, 465 Victoria Avenue, Chatswood NSW 2067.

This SPDS supplements the SGUA Landlord Extra Protection Plus Insurance Product Disclosure Statement (PDS), prepared on 26 June 2019 (effective from 1 July 2019).

This SPDS should be read with the PDS, Schedule and any other documents that make up Your policy. Please contact Us if you require a copy of any previous PDS issued by Us to You.

This SPDS was prepared on 31 March 2020 and will apply to all Policies with a renewal effective date on or after 22 April 2020. Any terms used in this SPDS have the same meaning as defined in the PDS.

The purpose of this SPDS is to explain the changes to Section 2 - Tenant's Default or Damage Rent Loss cover and Section 3 - Court Legal Expenses cover provided under Our Landlord Extra Protection Plus insurance product.

You should ensure that this Policy cover meets Your insurance requirements prior to purchasing this product.

The PDS is amended by the following:

The wording under Section 2 - Tenant's Default or Damage Rent Loss on page 8 is deleted and replaced by the following wording:

Section 2 - Tenant's Default or Damage Rent Loss

We will insure You (subject to the other terms and conditions of the Policy) for loss of rent under a Lease suffered during the Period of Insurance arising from:

- a. The Premises being unfit for at least 7 days caused by Tenant Damage for which a claim under section 1 has been accepted. The total payable by Us will not exceed the lesser of fifty-two (52) weeks rent or \$65,000 during the currency of any one Lease but We will not pay more than the weekly rent amount in the Lease up to a maximum of \$1,250 per week; or
- b. the default in payment of rent by the Tenant, or
- c. the departure of the Tenant from the Building without notice, or
- d. loss of rent due to a court or tribunal-ordered termination of the Lease due to hardship on the part of the Tenant, or
- e. loss of rent due to the death of a sole Tenant.

Provided that:

- ii. no claim shall be admitted under this Section until such time as any monies collected under the state legislation applicable to residential tenancies are exhausted.
- ii. unless stated in the Schedule to the contrary, the total amount payable by Us for Section 2 (b), (c), (d) and (e) will not exceed the lesser of six (6) weeks rent or \$2,500 during the currency of any one Lease.
- iii. cover is unavailable to properties with Leases in a company name unless pre-authorized by SGUA.
- iv. rent loss which results from fire or explosion caused by Deliberate Damage by the Tenant is excluded, to the extent permitted by law, from this Section 2 (refer to section 5).

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It is a condition of this Section of the Policy that You and or anyone acting on Your behalf take all available steps to minimise rent loss. We may, reduce or refuse . our rent loss claim if You or Your property manager:

- a. fails to issue or delays issuing rent arrears and termination notices to the Tenant or
- b. fails to pursue or delays pursuing a court or tribunal order for the eviction of the Tenant following the expiry of the breach or termination notice.

The above processes should be followed in accordance with the relevant Tenancy Act in the State or Territory in which Your property is located.

Furthermore, it is a condition of this Section that the actions of the property manager appointed by You to manage the insured property shall be deemed to be Your actions.

Garbage Removal

This section 2 is extended to include Garbage removal expenses incurred for the purpose of removing garbage left by the Tenant in order to return the Premises to a lettable condition, but excluding costs associated with the use of regular garbage removal services provided by local councils and the like.

Claims under this extension are subject to a limit of \$500 for any one Tenant under Sections 1 and 2 combined.

No claim shall be admitted under this Section 2 until such time as any bond monies collected under the state legislation applicable to residential tenancies are exhausted.

The wording under Section 3 - Court Legal Expenses on pages 7 is deleted and replaced by the following wording:

Section 3 - Court Legal Expenses

We will insure You for legal expenses incurred for the purposes of recovering any amount payable under Section 2, comprising court application and/or court lodgment fees and/or court-appointed baliff/sheriff fees.

We will further insure You for Your property manager's fees but only for attending the court or tribunal on Your behalf.

Provided that:

The fee amount and structure is agreed in the management agreement with Your property manager prior to the commencement of court action, and

The maximum amount payable under proviso (a) arising from any one claim is \$500.

The maximum amount that We will pay for Tenant's Default Rent Loss (Section 2 (a), (b), (c), (d) and (e)) and Court Legal Expenses (Section 3) will not exceed \$2,500 in total for any one Lease.

Other than set out above, the terms, conditions, exclusions and limitations are set out in the PDS.

UKAWA PTY LTD ABN 59 009 357 582 t/as

St George Underwriting Agency

AFS Licence No. 236663

109 St Georges Terrace, Perth WA 6000 | PO Box 5663, St Georges Tce WA 6831
tel: 08 6831 7100 | email: admin@sgua.com.au